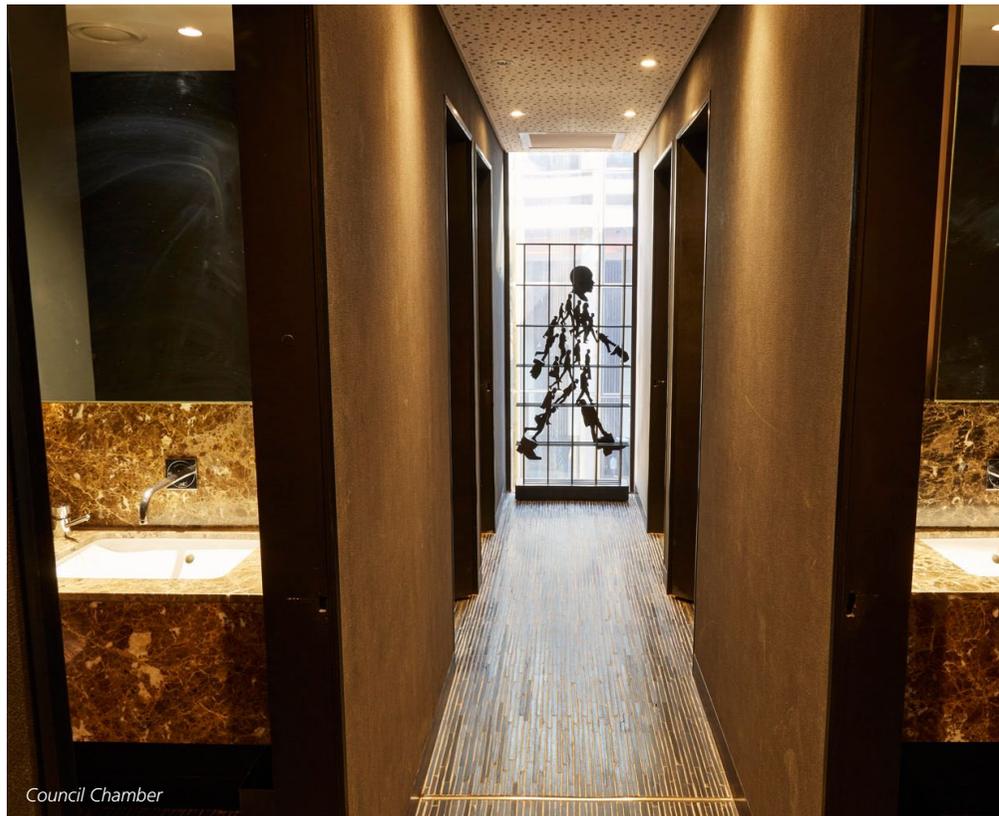


JPC's ICT governance approach is set on the following principles:

- Establish clearly understood responsibilities for ICT.
- Plan ICT to best support the needs of the company.
- Acquire ICT validly. Ensure that ICT acquisitions are made for the right reasons in the right way, on the basis of appropriate and ongoing analysis.
- Ensure ICT performs well whenever required.
- Ensure ICT conforms to all external regulations and complies with all external regulations and internal policies and practices.



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- Ensure that ICT use recognises and respects human factors. ICT must meet the current and evolving needs of all users. In addition, the City management acknowledges that to become a high-performing local government entity, JPC needs to enforce rigorous ICT governance in order to achieve the following:
  - Ensure that the business and ICT stakeholders are working towards the same strategic objectives of the City.
  - Establish reliable financial and performance processes and metrics enabled by relevant IT systems and applications that support business decision making.
  - Actively manage the ICT portfolio according to business benefits and ensure that the ICT budgets are a collaborative exercise between the company and ICT stakeholders.
  - Optimise the City's existing ICT functions in order to obtain "true" value from ICT investments.
  - Seek continuous improvement on the use of ICT in JPC.
  - Ensure compliance with regulatory frameworks and legislation on ICT.

Oversight of the entity's ICT function was delegated to the Audit and Risk Committee, which kept this item as a standing agenda item in the year under review. The Board will monitor and evaluate the entity's IT investments and expenditure, taking into account the best interests of the entity.