

Section 13: ICT Governance

King III and ISO 38500 recommend that ICT governance management should be at political leadership and executive management level. This ensures that the delivery of ICT services is aligned with the company's strategic goals. ISO 38500 is an international standard for the corporate governance of ICT, and provides a framework of principles for the executive authority and management to govern and manage ICT.

The corporate governance of ICT is a continuous function embedded in all operations of JPC, from executive authority and management level, to business and ICT service delivery.

The company's executive authority and management need to extend corporate governance to ICT, providing the necessary strategies, architectures, plans, frameworks, policies, structures, procedures, processes, mechanisms, controls, and ethical culture. JPC's ICT governance complies with the following leading ICT frameworks, standards and guidelines:

- Control Objectives for Information and Related Technology
- Information Technology Infrastructure Library
- King III

JPC acknowledges ICT as a strategic asset that forms an integral part of the delivery of its strategic business objectives. In this regard, the company follows efforts and activities embedded in the King III Code of Governance Principles. The focus of ICT governance is the establishment of various responsibilities, processes and supporting governance structures. The company appointed an experienced IT professional to lead the IT business unit.

JPC implemented a governance framework that ensures that ICT goals and investments are aligned to the company's business objectives and also supports the City's business objectives, as outlined in the GDS 2040, and its overall transformation agenda.

